

Lachat Instruments – Notice of End of Support for Legacy Peripheral Components

Lachat Instruments, Hach Company brand, announces the end of support for several discontinued peripheral components sold with previous QuikChem Flow Injection Analyzer platforms. A list of these components is presented below. Lachat Instruments is committed to providing our customers with high value products and services and part of this commitment involves providing customers with timely information regarding the status of their products.

Dilutors

- DRD Dilutor (replaced by PDS200 dilutor)

Samplers

- ASX-400 (replaced by ASX-410 and ASX-260 autosamplers)

Block Digester:

- BD-26 (customers should purchase BD-46 digester)

Analyzer:

- IC5000 ion analyzer

The support period for these components will end December 15, 2010. From this time, Lachat will no longer be able to provide repair service for these items. Lachat will attempt to provide customers with continued technical support for these items, but it is recommended that customers upgrade to current FIA system peripheral components in order to receive the highest level of service and support.

Contact Lachat Technical Support for questions concerning the support duration and availability of specific parts.

Upgrade Options:

Customers wishing to upgrade their Lachat peripheral components should contact their local Lachat Sales representative for discount pricing options on new or refurbished replacement components.

Service and support of new FIA system peripheral components will be maintained for at least 5-years after the item is last sold.

Timeline for Support of Recent OBS Analyzers

The QuikChem 8500 analyzer platform was made obsolete with the introduction of the QuikChem 8500 Series 2 in August 2008. Lachat is committed to supporting QC8500 users until August 2013. Key service components will be available for a longer duration. A detailed timeline will be provided in advance for end of support of any Lachat analyzer or system component.

Lachat Components Out of Support Duration

Per previous communications, service and support of these Lachat system peripheral components is no longer available:

- Ismatec analog peristaltic pump
- Watson Marlow peristaltic pump
- AIM1250 autosampler
- Gilson autosampler
- RAS autosampler

- Specific QC8000 components (critical service parts still available, contact Technical Support for information on specific part availability)

Best regards,

Cameron Moyer
Product Manager Lab Automation
Lachat Instruments
Hach Company
cmoyer@hach.com

Lachat Technical Support
(800) 247-7613
support@lachatinstruments.com
www.lachatinstruments.com